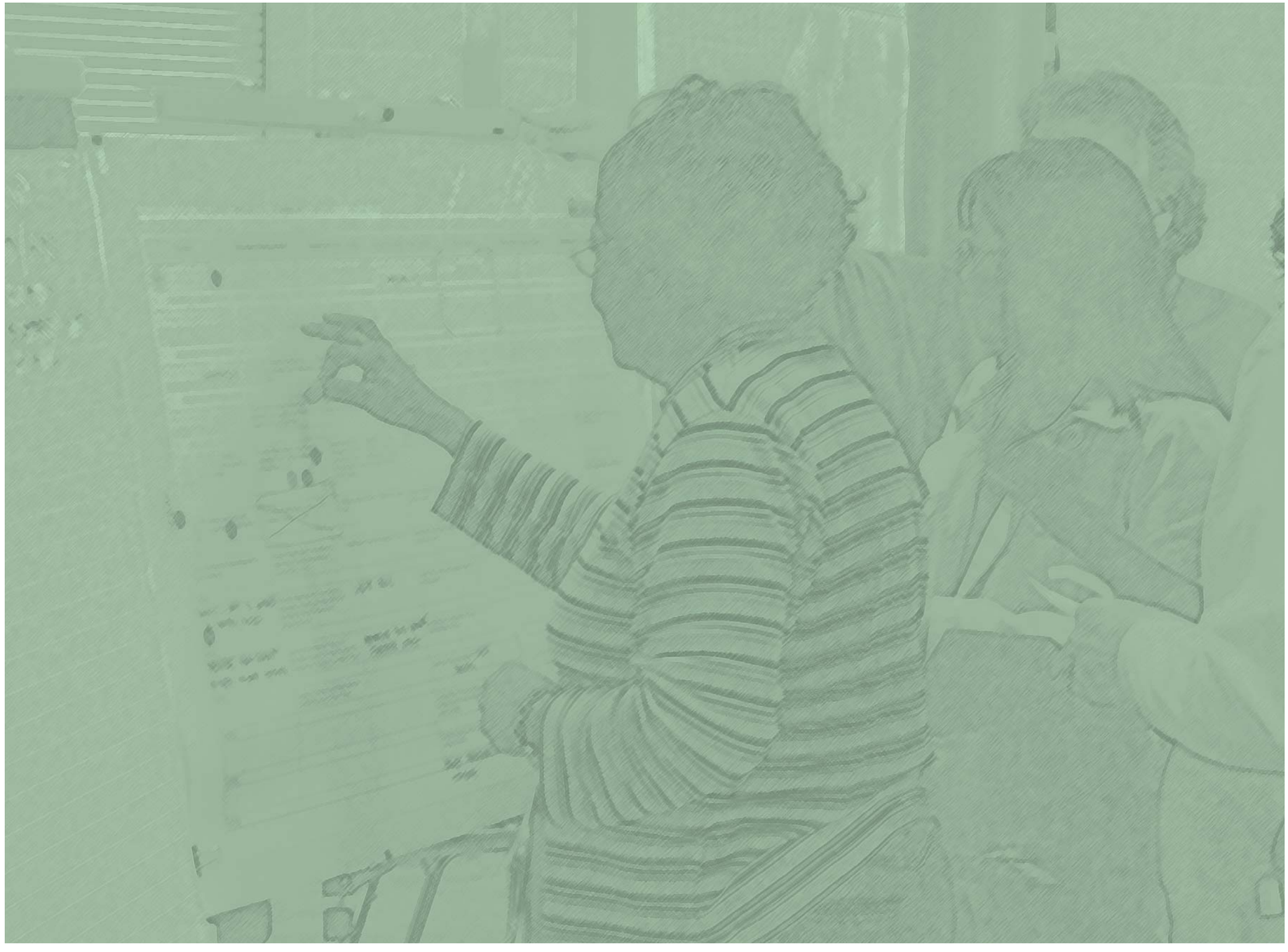

1ST DISTRICT MEETING

Meeting Date:	October 14, 2006
Meeting time:	9:00 a.m.
Recorded By:	Project Team
Meeting Type:	District Meeting
Meeting Materials:	PowerPoint presentation
	Presentation size maps
	Sign in sheets
	Survey form
	Comment cards

Background

On October 14, 2006, a meeting was held with District 9, 10, and 11 of New Orleans Louisiana. There were 98 residents in attendance. The consultant started the meeting with a few opening remarks and thanked the residents for their attendance. Using a PowerPoint presentation, the consultant team reviewed the following:

Presentation

- Introduction:
  - District Team
  - The Planning Process
- Distinct Elements of UNOP from other Planning Efforts:
  - Its realistic appraisal of flood protection and hazard risk (Citywide)
  - Its focus on recovery projects
  - Its formal submission of projects to the LRA for funding approval
  - Its focus on both flooded and dry neighborhoods
- Synopsis of Previous Planning Efforts in the District:
  - The Neighborhoods Rebuilding Plan – "The Lambert Plan"
  - The Renaissance Plan
  - Mary Queen of Vietnam Community Development Report – February 28, 2006
- Review Implementation Process to Meet Major District Needs:
  - Presentation of General Needs, Vision and Goals for Citizen Conformity
  - Additional Needs, Goals and General Community Visioning Input

Group Facilitation and Discussion

After reviewing the presentation, the residents were given the opportunity to express their concerns and identify issues they need resolved. Below is a summary of the questions and/or comments that were made.

- Build on existing group initiatives
- Attempting to "rebrand" New Orleans East – this area of neighborhoods is not one big neighborhood
- Tremendous work is being done to improve education
  - mutual support of neighbors
  - many neighborhoods
  - strength in diversity
- Why did you guys combine Districts 9, 10 and 11? To be consistent with planning and land use
- The most important project is the Level 5 Projection
- Feel like "powers" are keeping New Orleans East from coming back (grocery in St. Bernard Park
- We need to be in the game to get funding
- We need a grocery store and a bank
- How is City and State coordination occurring? Which is the right Plan?
  - MOU governs the planning process
- Will the Nature Center be a part of Joe Brown Park?
- New Orleans East has no cultural facilities
- Who's responsible for adopting the Plan?
  - Citywide team integrate district plans
  - Planning Commission/City Council
- We're wasting time, we've already done this
- We should go to the state directly
- Coastal Protection
  - build structure around CSX line – there is already a levee
  - Need a layered strategy
- Neighborhood and civic press needs to be involved
- Grocery stores are getting bad information on numbers of population
  - the local residents need to keep their own numbers
- Need schools opened and better equipped
- Need to let the City know that New Orleans East is coming back
- There's communication problems
  - don't get information
  - $10,000 aid for rebuilding supplies
  - Not aware of programs
  - Need to set a clearing house and disseminate i nformation to local residents
- Force Main from Venetian Isles
- Package plant needed
- Forts – controlled by State, in poor repair
- Restaurants – long gone since 1970's

Wish List

- Surge protection
- Along CSX – extend levee south of 90
- Another I-10 Corridor
- Irish Bayou – Weekend Fishing Camp, return character
- Commercial fisherman
- 200 properties
- Fuel limited – ice machines
- Preserve fisheries and fishing pier
- Assess Highway I-90, I-11, I-9, and I-10
- Open Fort McComb
- Grocery Store or marina – Southside of the road
- Fort Pike – 110 ft deep lots

Comment Cards

- New Orleans East is not just one neighborhood
- Need more/new businesses, if we build them they will come
- The grass in my area needs to be cut
- Development plans on the lake of the levee should be in the planning and community input process
- Please clean up, restore, and preserve our wetlands along Almonaster Ave.
- No airport in New Orleans East
- We need buses and a drug store
- The only high school we had is closed
- Category 5 protection should be our #1 priority
- We need better directions to the meeting
- Clean up the swimming pools in our area
- Our sidewalks and paving have been destroyed
- There was no mention of development on Almonaster/ Michoud industrial corridor
- Don't reinvent the wheel
- It would be very important to include a senior village in the plan
- How do we find out what commercial properties are being sold
- Don't tell about your generic wish lists, we want specific goals
- Meetings can be time sensitive
- Set high standards for each property owner
- The Nature Center needs to be a part of the Joe Brown Park
- Open Lakeland Hospital, Save-a-Center, and fast foods
- Why are the districts combined
- Please continue to consider broader landuse issues
- Give handouts of the PowerPoint
- Restore the fire station, Forts McComb and Pike
- More police patrolling
- Sewer and street repairs

After Action Review Results		
3 Positive Outcomes	**Your Concerns**	**Suggestions for Improvement**
Open discussion	Revitalization should include schools, grocery stores, banks, drug stores, hospitals, parks, etc.	Rebuild the Plaza Mall into a strip mall
Informative, seemingly objective, well represented	The team was very repetitive, going over the same process and no implementation	Realize New Orleans East is here to stay and should be taken seriously
General information about process	Need copies of UNOP structure	Develop timeline for thing to actually happen
People got involved and the speaker was very receptive	Flood protection is #1	Infrastructure, schools, telecommunication, garbage, etc.
We were told our frustrations would be addressed	Drainage and lighting	Divide into separate district groups
Opportunity to speak	Things are not moving	There should be separate long and short term goals
Good view of things to come	Will run out of funding before the project is completed	Ask people to turn off their cell phones
Questions were answered	A lot of loose ends	Lets get started
The fact that we have this process	Why can't the Lambert group be included	More microphones
The team tried to understand our situation	That the Lambert Plan was written for nothing	More residential focus
I know more	Building materials and contractors	Separate the districts
Planning group was well organized	Power and telephone services being restored	Give more time to individuals
Initiation of public input	Don't want to loose the historic significance of the area	Bring in the Lambert group
Question and Answer session	More hospitals, schools, more police	Better communication between committee and public
	Hurricane protection, Levees	Set up a clearinghouse for more information
	That our concern would be put last on the list of things to do	More dialogue about the process

	Utility bill are too high	Build levee to withstand category 5 storms
	Home phones are not available	Please advise about building requirement to raise house 3 feet (that's not logical)
	Project timeline	Provide more information
	Main streets are terrible to drive on	
	Lighting and hospitals	
	Levee protection	More green space
	Insurance coverage	Stop prohibiting the rebuilding efforts of major chain stores
	Going from rental to homeownership	When will we see improvement
	Lack of major chain stores, major gas stations	Motivate business to come back
	Area returning to pre-Katrina condition	Have participants respect each other by turning off cell phones and limiting time limit for comments
	Motivating our businesses to come back	Provide better directions to where the meeting will be held
	We don't believe it can happen	Get a count on how many people have moved back to the area
	Flood protection and drainage	Make our neighborhood better than it was before
	Major stor es, supermarkets, gas stations, etc.	Respect citizens ideas and feelings
	Rebuilding the firehouse and establish a police substation	Address each district separately
	Fix Lake Bohn Levee	
	Category 5 Protection	
	Storm resistant utilities	
	Elevate low section of residential streets	

2ND DISTRICT MEETING

Meeting Date:	November 11, 2006
Meeting time:	4:00 p.m. – 6:00 p.m.
Recorded By:	Project Team
Meeting Type:	District Meeting
Meeting Materials:	PowerPoint presentation Presentation size maps Sign in sheets Survey form

Meeting Format

District 9 and 10 stakeholders participated in a planning process during the previous months (Lambert Plans), whoever District 11 did not. In addition, Districts 9 and 10's development pattern could be characterized as first tier suburbia versus the more rural development pattern found in District 11. In an effort to address these differences, the EDSA Team has established separate Steering Committees for Districts 9, 10 and 11 respectively. Within each of the Steering Committee meetings leading up to the District-wide meeting, residents felt it would be helpful if they had an opportunity to establish priorities within the context of different development scenarios. In addition, the EDSA Team wanted to make sure the residents of Districts 9, 10, and 11 begin to have some sense of the flood protection issues that could potentially affect repopulation and rebuilding approaches. A PowerPoint presentation was used to convey:

- Information on re-population forecasts for D9, 10, and 11 in comparison to the City of New Orleans; (Information provided from the Citywide Team)
- Flood protection initiatives that will impact D 9 10 and 11 (Information provided from the Citywide Team); and
- A range of potential recovery/rebuilding initiatives and projects that have been generated through previous planning processes.

The initiatives and potential projects were categorized on the basis of three Scenario options:

- Status quo/Repair - based on the availability of only current state/federal funding levels and current levels of flood protection;
- Rehabilitate - based on moderate increases in state/federal funding levels and addition flood protection;
- Revision - based on ample increases in state/federal/other funding levels and an accelerated rate of upgrading flood protection.

In an effort to generate discussion, residents were asked to consider a rebuilding option that would focus on the redevelopment of commercial and retail services and health care facilities in the general area of I-10 and Read Boulevard.

Discussion

Districts 9 and 10 comprises a large part of New Orleans East which was one of the areas of New Orleans that experienced the most flood damage. As a result, a number of residents are very concerned about the possibility of not being able to return to their homes. The discussion of focused redevelopment as a first phase of rebuilding the District's commercial, retail, and healthcare infrastructure was interpreted as an effort to suggest that New Orleans East residents would have limited residential recovery and rebuilding initiatives outside to the I-10/Read Rd. redevelopment radius. This misinterpretation of the rebuilding option reduced the Team's ability to focus residents on a particular recovery or rebuilding strategy.

Outcomes

The fact that D9 and 10 experienced significant flood damage and remains vulnerable to future flooding has not deterred the determination of residents of this area to rebuild and return to their community. In fact, our Team's field observation suggests that over 40% of District's 10 populations have already returned. Residents in District 9 and 10 are not convinced that their neighbors will not return. Because of their strong neighborhood affiliation they are seeking recovery and rebuilding strategies at can best be supported by the scenario that includes funding at an ample level and the implementation of flood protection initiatives that are currently forecasted for at least ten years out.

Presentation

A. Update on Citywide Information Being Developed

- How Are Our Districts Different?
- Population – Future Situation
- District 9 and 10 Visual Occupancy Rates
- Hurricane/Flood Protection - Implications for City's Recovery
- Congress' Post-Katrina Direction to USACE
- City Wide Info - Strategies for managing hurricane/flood risk
- UNOP's comprehensive, integrated approach to Recovery Financing
- LRA's Recovery Plan and Project Criteria
- LRA Accepted New Orleans City Council Report
- Reordering Key Initiatives for Incremental Recovery

B. D 9 and 10 & 11 Possible Scenario Approach

- Status Quo – Rebuild Scenario
- Moderate Public Investment – Rehabilitate Scenario
- Ample Public Investment – Revision Scenario

C. D 9 and 10 & 11 Possible Scenario Approach – Initial Thoughts / Discussion Topics

Scenarios based on development of a concept that builds on concentration of existing commercial/retail community resources (Located in and around I-10 and Read Blvd.):

- Would rather bring commercial/retail services on line through-out district vs. concentrated area
- Businesses follows population/housing needed to drive businesses coming back on line
- Basic services needed in all areas of D9, 10, 11
- Re-opening of small businesses should be encouraged they are the ones most likely to take risk associated with opening without large population base
- There is a need for a critical mass of the population to return, is this limited by not having an adequate level of flood protection?
- Redevelopment initiatives should be focused on areas of the District where people are returning
- Population shifts within the District should be taken into consideration as to where commercial/retail initiatives should be focused. Pre-Katrina shopping center retail services/shops was influenced by tenants living in apartment housing that was located in close proximity, rather than sub-division developments of moderate to middle income homeowners
- HMO's control hospital status. HMO's, representatives of Methodist hospital was contacted and met with representatives of the community and planners as part of the Lambert planning process
- Priority should be given to bringing on line commercial facilities, schools, and essential public services
- Do we need to prioritize essential infrastructure vs. road home funding
- Infrastructure needs (water, sewer, street repair, lighting, etc.) should be spread across District and not concentrated around commercial/retail service development
- Water, sewer, gas, telephone are core services that are required through-out district
- There should be a critical path developed to prioritized goods and services needed for recovery
- The plan should encourage the rebuilding of infrastructure and support to small businesses

Scenario One Responses

- Need for basic infrastructure everywhere rather than one central location
- Concern of placement of medical centers
- Method Hospital may re-open

- More attention should be focused on small businesses
- Need commitment from government to build necessary protection
- The town center is in an area that was depressed, thinks it will fail if in that particular area
- However, population distribution in that area has been changing
- Some neighbors have been lost due to no health care
- Money for infrastructure a main concern, need to decide best way for using this money
- It may be possible to contact Methodist Hospital directly if they are a locally owned private enterprise
- More concern over infrastructure being improved only in the town center.
- Concern over the perceived lack of outreach to Vietnamese communities, language barrier needs to be addressed
- Need a critical mass to get population back
- Concern over repeating Lambert process
- Consensus to rebuild infrastructure first
- Flood protection still an issue
- Community needs up-to-date information about recovery efforts

D. After Action Review

1. Please list 3 positive outcomes.

- Reopening of an area hospital.
- Repairing of streets and signs.
- Library restoration.
- Information and needs presented. UNOP notified the word is not spread throughout community regarding meeting.
- Great open discussion.
- Information taken to UNOP should be beneficial.
- Good general info of where needs possibly are.
- New fire station on-line.
- Neighborhood Park & open space important.
- Neighborhood grounds reconstruction.
- Neighborhood community center.
- Housing and the essentials needs; e.g., water, power, phone service, etc.
- None.
- Concern of people returning.
- Improved infrastructure.
- People protection and health care.
- Expressing senior citizens concerns.
- Police station.
- Fire station.
- Two schoo9ls come back.
- Open discussion – great!
- Better understanding of the planning process and the goal.
- Increased key knowledge of N.O.E. planning thus far.
- Heard my neighbors' ideas.

2. What are your concerns?

- Safety throughout the City.
- Blight in neighborhoods.
- Need grocery store.
- Where is all the $ going?
- When can we see program?
- What happens when your group leaves in January? Who takes over the project?
- New Orleans East is presently returning to pre-Katrina state. Do not foresee any improvements!!
- Overall process for creating a real plan for eastern New Orleans.
- Recreating planning that was done already.
- Not having a completed plan at the end of the timeline.
- Park.
- Reopening of Joe Brown.
- Redevelopment of multi-family housing, lower density program.
- Primary services, i.e., telephone.
- Repair of sidewalks.
- Health care facilities opening; walk-in clinic.
- Neighborhood Park and open space/park for young children.
- Neighborhood community center.
- Neutral ground reconstruction.
- Schools.
- Health care, i.e., hospital.
- Negative toward east New Orleans; seems you are trying to discourage people from rebuilding.
- Building the infrastructure.
- Returning people.
- Rebuilding home.
- Need to improve communication for meetings – publicize more.
- Limited amount of time for plan to be finalized.
- Healthy environment.
- Old apartments should be replaced or demolished to avoid misuse; so people have place to live.
- Safety in neighborhood.
- Infrastructure throughout the area!!!!
- City services.
- Support for small businesses.
- 1st priority – basic services (sewer, water, gas utility) district-wide.
- 2nd priority – Police station restoration – read – coverage district-wide.
- 3rd priority – Fire sub-station district-wide.
- 4th priority – City services including trash pick-up.
- That there is not enough input from neighborhoods affected.

3. Do you have suggestions for improvements?

- This process (planning) seems like it will take an unreasonably long time.
- Why can't the Lambert Plan be used as the District 9, 10 & 11 plan?
- Sound wall along I-10.
- Demolish library and rebuild.
- Provide better options – more than one for items that should be considered as starting point; or priority one items, priority 2 items, etc.
- Repair traffic signals.
- Health care facilities need to be in place.
- Address the needs of each subdivision in the "neighborhood planning sector villages."
- Address the needs of each subdivision in the "neighborhood planning sector villages."
- Replace your group with people that care!
- Spending money wisely.
- Work on a critical path that will set priority for locating people.
- More public advertisement.
- Seating with backs for senior citizens and person with back problems.
- More publicized advertisement.
- Public transportation increase – short- and long-term plans.
- Schools of all levels should open.
- Post offices and hospitals should open as soon as possible.
- Library, banks and supermarket should be reopened.
- Bus routes should increase so people can travel to neighborhood cities: Slidell, Chalmette and West Bank for their business and personal matters, e.g., bank, supermarket, clinic & doctors.
- We won't come back – NOT if lacking of those above!
- Improved community; re: detailed info about the agenda.
- More detailed info, questions, etc.
- Less generalization, more specificity.
- More P.R.

3RD DISTRICT MEETING

Meeting Date:	December 16, 2006
Meeting time:	12:30 p.m. – 2:30 p.m.
Recorded By:	Project Team
Meeting Type:	District Meeting
Meeting Materials:	PowerPoint presentation Presentation size maps Project Voting Board Sign in sheets

Background

On December 16, 2006, the third meeting was held with District 9, 10, and 11 residents regarding the Unified New Orleans Plan preparation. The consultant started the meeting with a few opening remarks and thanked the residents for their attendance. Using a PowerPoint presentation, the consultant team reviewed the following:

- Anticipated outcomes of this meeting
- Update on progress to date
- Presentation of Community Congress Information and how that is being used
- Review of potential "District Initiative" preferences
- Review the list of projects corresponding to the "District Initiative" preferences
- Voting and prioritizing community member preferences
- Presentation of emerging information (building from the heart of the community – neighborhood to district and citywide)
- District 10
- District 11
- District 9
- Facts and Assumptions guiding this process

Presentation

A. Community Congress II Results

(Summary of results provide in hand out)

- Flood protection system – Top priority. Want effective Cat 5 levees and wetlands protection.
- Flood mitigation for residences – Very strong support for a mixture of better development standards and incentives to meet better standards.
- Neighborhood stability – Strong support for independent decision making for homeowners but also strong preference for incentive based, voluntary initiatives to cluster population.
- Infrastructure investment – Little support for haphazard investment; investment should be planned strategically.

Category 5 Protection

- UNOP is a strong advocate for Category 5 protection and comprehensive coastal restoration.
- Price tag, design considerations, congressional support, and implementation timetable are all unknowns.
- If projects were authorized today, implementation would probably take many, many years.
- Additional flood mitigation measures are needed in the interim

Citywide Flood Depth

- New Orleans East was severely impacted from the Industrial Canal Break and Storm Surge from MRGO and Lake Ponchantrain that overtopped the Levees.

B. Citywide Policy Framework

"Self-Directed" Flood Protection

- "Self-Directed" flood protection in New Orleans can take several forms (A personal decision and voluntary)
- Elevating structures
- "Hardening" infrastructure and key facilities against future storms
- Accommodating additional population in less vulnerable areas
- Moving out of the most vulnerable, flood prone areas
- The UNOP Citywide Team supports a combination of all of these approaches:

Elevating Structures

- Elevating structures entails stringent enforcement of FEMA elevation requirements at a minimum
- More stringent, local requirements may be adopted in the lowest areas
- In addition to Road Home funds and FEMA funds, additional financial assistance would be provided to homeowners to cover the cost of elevating a home

Hardening Infrastructure

- Emphasis is on the rapid recovery of services and utilities after a storm event
- Key facilities (schools, civic buildings, pump stations, hospitals) would be retrofitted to facilitate their rapid recovery from flood events
- Other measures, such as burying telephone and power lines are also being examined

Additional Housing in Low Risk Areas

- There is ample under-utilized land in higher areas of New Orleans
  - Parking lots
  - Abandoned buildings
  - Vacant lots
  - "Brownfield" sites
- Through infrastructure investment and land use regulations, additional residents can be accommodated
- New development must be sensitive to the character and architectural context of surrounding neighborhoods

Moving Voluntarily Out of Highest Risk Areas

- Premium purchase prices, beyond pre-Katrina property values, would be offered to those in most vulnerable communities. This is an absolute prerequisite for such a program
- Choice to sell would be purely voluntary; freedom of choice is preserved
- Quality, baseline public services will be offered in all areas
- Premium infrastructure investments would be concentrated in less vulnerable areas
- Responds to the direction provided by residents at Community Congress II
- Would encourage people to re-locate to safer areas
- Would encourage clustering of residents in response to smaller population; would counteract "Jack-o-lantern" effect
- Would cluster key infrastructure and public investment in a strategic fashion
- Preserves personal choice and individual property rights

C. Community and Issues

District 9 Community and Issues

- Concern for basic infrastructure needs in all areas
- Debris removal: drains, canals
- Need for medical facilities
- Refurbish school capable of being rebuilt!
- Adequate telephone services
- Need infrastructure for economic return to area
- Blighted housing: Concerns that people had about low-income development in these areas

District 10 Community and Issues

- Better recycling/debris management plan!

District 11 Community and Issues

- 1,200 buildings prior to Katrina – only 3 post-Katrina
- Infrastructure and flood retention issues
- Need to stop storm at Lake Bourne
- Coastal wetlands are critical to storm protection
- No police protection
- Community – water, sewer – underserved areas
- New grant for Firehouse from FEMA
- Economy of area must return: forts, tourism & fishing industry
- Need to know what "real" recovery projects are
- Need to decide on community projects that will move forward – Need to frame projects that specifically relate to recovery project and funding sources

D. Small Group Discussion

Framing the solutions – Overall discussion of how this will work, and what impact the tabulations will work

District 9

- Identifying Scenario Variables - Voting of Key Priorities Small Groups (Most in category votes)
- Housing
  - Enhance incentives to elevate or replace priority at risk homes (priority is homes in lowest elevation)
  - Community design standards and limitations on expansion of multifamily housing
- Economic Development / Business Activity (clean up/ environmental)
  - Provide infrastructure incentives to redevelop Town Center redevelopment at Read Blvd. and I-10
- Transportation / Transit Conditions
  - Construct pedestrian walk and bike paths along primary streets such as Morrison, Haynes, and Dwyer Road
- Infrastructure, Public Works
  - Reinforce existing pumping capacity to category 3 status, raise dumping stations
- Public Safety
  - Rehabilitate/restore existing Fire Stations (3)
  - Rehabilitate/restore existing Police Station
- Education and Healthcare Facilities
  - Rebuild and reopen damaged schools, mitigate damage to existing school buildings (gutting, mold remediation) as needed to accommodate population
- Community Facilities
  - Restore/reopen Joe Brown Park and facilities

District 10

- Identifying Scenario Variables - Voting of Key Priorities Small Groups (Most in category votes)

- Housing
  - Infrastructure/incentives to build elderly housing facility along Dwyer Road
- Economic Development / Business Activity (clean up/ environmental)
  - Create an ethnic tourist destination for Chef/ Michoud and Alcee Fortier
- Transportation / Transit Conditions
  - None
- Infrastructure, Public Works
  - Cleaning of canals and debris
- Public Safety
  - Rehabilitate/restore existing Police Station
- Education and Healthcare Facilities
  - Develop health centers with community centers at multiple locations (i.e. Chef/Michoud and Downman/Dwyer)
- Community Facilities
  - None

E. Closing and Wrap Up

New information will be available on the UNOP website at www.unifiedneworleansplan.com

4TH DISTRICT MEETING

Meeting Date:	January 13, 2007
Meeting time:	9:00 a.m. – 11:00 a.m.
Recorded By:	Project Team
Meeting Type:	District Meeting #4 / Planning Districts 9-10-11
Meeting Materials:	PowerPoint presentation Presentation size maps Sign in sheets

Background

On January 13, 2007, the 4th and final District meeting was held with District 9, 10, and 11 residents. The consultant gave a few opening remarks and then used a PowerPoint presentation to review the following:

Citywide Plan Schedule

- Community Congress III Saturday, January 20
- Final Citywide plan, January 29
- City Planning Commission (CPC) receives final plan, January 30
- CPC public hearings, February 5 and 12
- City Council will review CPC's recommendation and hold hearings, if required

Agenda

- District and Citywide Plan Schedule Update
- The UNOP Plans: Recovery & Community Improvement Projects
- Review of District 5 Plan Development
- Physical Analysis and Assessment
- Community Participation Process
- Summary of Key Recommended Projects
- Next Steps: Moving Forward toward Implementation

Presentation

The UNOP Plans

How Projects Will be Distinguished in the UNOP Plans

- Projects are characterized as either "Recovery" or "Community Improvement" Projects
- Both Recovery and Community Improvement Projects are classified by thematic sector
- Examples of sectors are:
- Hurricane/ Flood Protection
- Housing
- Transportation
- Community Facilities
- Economic Development

Recovery Projects Identification

- Recovery Projects focus on essentials for restoring services, infrastructure, and quality of life to pre-Katrina levels, at a minimum
- Recovery Projects classified as High, Medium, and Low

Priority based on

- Community support
- Project cost
- Technical feasibility
- Implementation timeframe
- Overall importance to the recovery

Examples of Recovery Projects

- Essential street repairs
- Park facility repairs
- Renovation of school buildings
- Sewage and water system repairs
- Repairs to community and cultural facilities

Community Improvement Projects Identification

- Community Improvement Projects are more broadly defined and aim to improve the community well beyond pre-Katrina conditions, but are not necessarily linked to Katrina damage
- Example Community Improvement Projects:
- New parks and cultural facilities
- New transit infrastructure

District Plans – City Wide Plan

- All District Recovery and Community Improvement projects are currently being incorporated into the Citywide Plan
- Citywide Plan will define the framework and strategies for project implementation and investment over the next 5+ years
- Citywide Plan will identify potential funding strategies and sources
- Citywide Plan will suggest policies and "best practices" for implementation that also reflects input from the District Plan process

Developing the District 9,10,&11 Recovery and Community Improvement Plan

- Analysis of Physical Conditions
- New Orleans East was severely impacted from the Industrial Canal Break and Storm Surge from MRGO and Lake Ponchantrain that overtopped the Levees.
- Community Input

Key Projects and Initiatives

Housing Initiatives

- Create a District-based Community Development Corporation that interfaces with NORA and consistently represents District and neighborhood interests at a grass-roots level
- Adopt policies and create incentives for housing relocation / redevelopment at higher locations in the District
- Provide incentives to elevate or replace priority at-risk homes (priority is homes in the lowest elevation areas) based on pre-Katrina values, while not creating any hardships or financial penalty for homeowners

Transportation/Transit

- Repaving, street repair, repair signalization, street lights & street signs, sidewalks and landscaping on:
- Primary streets
- Secondary streets
- Tertiary streets
- RTA System – Renovate transit stops with amenities necessary to restore transit usage and user safety (e.g., benches, shelters, lighting)
- Consider/study an extension of Light Rail into New Orleans east within the Chef Menteur development corridor to provide transit service to the community
- Construction street extensions with drainage improvement: Longfellow to Dwyer; Marques to Dwyer; Percelli to Dwyer; Lurline to Dwyer; Sandlewood to Dwyer & Redwood to Dwyer; Dwyer between I- 510 & Toulan
- Install sound barriers along I-10 & I-510

Infrastructure/Public Works

- Repair drainage structures, piping and catch basins as needed; clean canals as needed
- Construct drainage improvements in impacted areas such as Morrison and Dwyer Roads – cover canals to provide more amenity value; add sidewalks and bike paths
- Sewer, water, gas, electric, data & telephone restoration as needed in District – underground utilities
- Improve electric service & power reliability along Chef Menteur Highway

Public Safety

- Rehabilitate/restore existing Fire Stations (3) as hardened structures
- Rehabilitate/restore existing Police Station as hardened structure
- Construct two Police Substations as hardened structures

Education
- Install high-quality modular units as soon as possible; rebuild & reopen damaged schools; mitigate damage to existing school building (gutting, mold remediation) as needed to accommodate repopulated areas
- Rebuild schools at higher elevations in district

Healthcare
- Develop health centers with community centers at multiple locations (e.g., Chef/Michoud, Downman/Dwyer)
- Rehabilitate Lakeland Hospital

Community Facilities
- Renovate/reopen neighborhood park facilities
- Construct NORD playgrounds on sites of open schools and new schools within the districts
- Restore / rebuild Community Center at Ray Abrams Elementary School
- Construct Neighborhood identification signs
- Improve/landscape neutral grounds

Hurricane/Flood Protection
- Conduct Detailed Flood Mitigation Study
- Conduct Secondary Internal Levee Flood Protection Study
- Improve existing pumping capacity to a minimum of Category 3 status – raise and rehabilitate pumping stations; construct new pump station at Dwyer Road & Wilson Avenue

Historic Preservation
- Study opportunity to restore Lincoln Beach swimming and amusement facilities.
- Big Oak and Little Oak Island restoration- Located on the eastern edge of Orleans Parish, these prehistoric shell midden sites are important surviving archaeological areas containing significant artifacts of cultural origin and human skeletal remains. As an interpretive tool, Little Oak and Big Oak Island could become pivotal beginning points for tours of the earliest manmade features that have developed over the centuries in the areas surrounding New Orleans.

District 11

Housing Initiatives
- Develop a land use plan and adopt new zoning that is appropriate to the District's needs

Economic Development
- Provide infrastructure/incentives for Fort Pike area marina redevelopment including full-service marina, icehouse & fuel docking area to serve commercial & recreational fisheries
- Clean debris & sunk vessels from Venetian Isle, Bayou Delassaires & Bayou Sauvage Canals
- Provide infrastructure/incentives for Phase II of Fort McComb Marina Village redevelopment

Infrastructure/Public Works
- Repair/improve storm drainage in Venetian Isles
- Install community water lines & fire hydrants between the Chef Menteur Pass & the Rigolets and in Irish Bayou
- Public gas utility restoration (Chef Menteur Bridge to Rigolets Bridge)
- Restore channel bulkheading along Bayou Sauvage industrial corridor

Public Safety
- Rebuild fire facilities in Venetian Isles and add a manned police substation.
- Manned police substation in Venetian Isles
- Construct Fire stations for Ft. Pike and Irish Bayou community volunteer fire departments and their vehicles
- Install Hwy 90 lighting between Chef Menteur Bridge and Rigolets Bridge

Education
- Provide infrastructure/incentives for marine & fisheries Vo-tech School

Healthcare
- Provide infrastructure/incentives for a community clinic on Hwy 90

Community Facilities
- Build or provide incentives for a community Center – Located in the Fort McComb Reservation area, adjacent to Venetian Isles and Chef Menteur Pass, this community center at 5,000 SF could offer a myriad of activities for the community as part of the region's recovery and economic development found in fishing, wetlands and eco-tourism.

Hurricane/Flood Protection
- Implement floodgates at the Rigolets and Chef Menteur Pass, and create a protection levee on the south side of the CSX roadbed/levee
- Bulkhead the shorelines of Hwy 90 to provide protection along Chef Menteur Pass, Lake Catherine & Lake Pontchartrain shorelines
- Restore protective wetlands on south side of the Fort Pike Canal
- Reinforce shoreline & restore wetlands on the SE shore of Lake Pontchartrain, west of Hospital Wall
- Reinforce the western shoreline of the Rigolets
- Place all District 11 utilities underground
- Create a "safe harbor" in District 11

Historic Preservation
- Fort Pike Restoration- this facility needs substantial repairs and improvements after the eye of hurricane Katrina passed directly over it
- Fort McComb near Venetian Isles at Chef Menteur Pass, has been in critical need of restoration for over 40 years, to both stabilize its loss and improve this landmark for visitation and eco-tourism

Next Steps: Beyond UNOP

Moving Forward towards Implementation
- UNOP plans and suggested projects (District and Citywide) will provide a guide for City's new Office of Recovery Management
- Office will coordinate recovery management for all City agencies
- Office will also coordinate with other local, state and federal agencies involved in recovery
- UNOP plans and suggested projects will be a guide for all public agencies involved in recovery (school district, utilities, etc.)
- UNOP plans and suggested projects will be a guide for elected officials as they make investment decisions, such as the mayor and city council:
- City Council recently established a Recovery Committee

UNOP plans and suggested projects will be a guide for the City Planning Commission in future planning and review of development projects:
- Updates to City's Master Plan
- Updates to Comprehensive Zoning Ordinance
- District plans will endure as a formal record of community's will and vision
- District plans will guide City's Recovery Management Office and other agencies as implementation proceeds
- District plans can be used as 'score card' to monitor recovery progress and fulfillment of community goals
- District plans can be used to attract additional funding: private, non-profit, and foundation support
- District plans can guide neighborhood councils, community development corporations (CDC's), and other community organizations

Public Discussion

In preparation for the District-wide meeting, community representatives of District 9, 10, and 11 met with the EDSA Neighborhood Planner to review the priority projects. As a result

of this meeting, residents requested an opportunity to review the projects at the District-wide meeting and conduct another vote to prioritize the top five projects for District 9, 10, and 11 respectively. After a presentation from a District 10 representative, it was decided that the Districts would vote by a show of hands for the top five projects within District 9 and 10 combined. An overview of each of the ten project areas was presented and the following five projects were selected as the priority:

- Adopt and enforce community design standards for multi-family development; address hardening and flood protection construction standards; address limitations on expansion of multi-family housing- density not to exceed 16 units/acre
- Restore/improve function & appearance of Chef Menteur Highway as "Main Street" with improved access management, roadway improvements, sidewalks, street lights, landscaping & signage
- Rehabilitate/restore existing Fire Stations (3) as hardened structures and Rehabilitate/restore existing Police Station as hardened structure
- Install high-quality modular units as soon as possible; rebuild & reopen damaged schools; mitigate damage to existing school building (gutting, mold remediation) as needed to accommodate repopulated areas
- Develop health centers with community centers at multiple locations

In addition to identifying the top five priorities within the combined Districts, residents noted three public services needs that should be addressed as part of the rebuilding projects:

- Re-opening or building of a Post office facility
- Re-opening or building of a facility to provide Social Security services
- Re-opening or building of a facility to provide Dept. of Motor Vehicles services

Comment Cards

District 9

- I think the meeting covered most important issues. However, I would like to see Bullard developed with more business such as grocery stores, drug stores, etc. A substation post office would be helpful. All in all the meeting was most informative.
- I think that the best way for me to live and survive in my district is to bring back some things to help everyone to live secure and safely. Replace our schools, hospitals, police and fire stations. Parks, houses for the elderly, transportation; improve our streets.
- Presentation did not include any mention of setting in motion a rededication of Lamb Road (Hayne to Morrison) as a primary roadway – Needed to take traffic off NH streets and to be available during an evacuation or problems on I-10 and the Danzinger & Judge Segbart Bridges.
- It is ridiculous to expect major decisions with the minimal advance information. The UNOP is spoon-feeding and guiding the "voting" as the planners want it. Why are we here if the Steering Committee (self-appointed) is in charge?
- I think the meetings are wonderful progress for us as a community.

District 11

- Our five priorities were not addressed, so I'd like to list a couple of those. First and foremost, flood gates at Chef/Rigolets and CSX levee. Second, infrastructure – fisheries related, especially along Bayou Sauvage and 3rd Methodist Hospital. Thanks for not lumping us together with the other districts.

After Action Review

1. Please list 3 positive outcomes.

- Good draft summary
- Opportunity for input for attendees
- Simplified decision-making
- Hospital
- Police & Fire Departments
- Top 5 priorities identified versus an elaborate wish list. Five things much more practical and attainable.

2. What are your concerns?

- Fire & Police in Venetian Isles
- Street repairs
- Clearing of canals
- Time and funds to accomplish these goals
- Flood control – Closing over canals so that they cannot flood over
- Flood protection – Chef/Rigolets floodgates, CSX Levee
- Infrastructure – District 11
- Hospital somewhere in the east

3. Do you have suggestions for improvements?

- Narrow down things – give compact concept for vote/ public comment; might accomplish more

1ST NEIGHBORHOOD MEETING DISTRICTS 9 AND 10

Meeting Date: November 28, 2006
Location: Avalon Hotel

On Tuesday, November 28, KL&M held a steering committing work group session at the Avalon Hotel. Nine members were invited and seven members attended. The purpose of the meeting was to engage members in discussion centered on repopulation decision making. Specifically, if the repopulation within the district does not occur at the pace that residents hope, what should the district's approach be regarding the following:

- Local input neighborhood redevelopment efforts
- Disposition of vacant and abandoned structures and parcels

After much lengthy discussion, these members believe that we should focus on rebuild with emphasis on flood/levees control, but with major essential services being concentrated along the Read and Lake Forest corridor and satellite services being provided at Chef Highway corridor (Michoud to Alcee Fortier Drive). The specific details of the discussion are that:

1. Development efforts should be driven by where in the district the highest concentration of residents is returning.

2. Development efforts should be predicated and tied to the level of levee protection in the district. Adequate levee protection for the district should be priority project, without it some people would choose to leave the district within two years.

3. Redevelopment efforts should include incentives primarily from government officials and planners vis-à-vis outlining objective criteria for returning in relation to plans to restore services, infrastructure, and levee protection.

4. The participants generally agree that their might be a need to disposed of some properties and turn them into green space, but are not quite sure how that should occur given that most neighborhoods in the district have a significant number of people who have returned.

5. Regarding what retail and service businesses are necessary to support the community; the consensus is that the district should strive to restore services to pre-Katrina levels, however on the short-term, a major grocery store, pharmacies, department store and restaurants.

In general residents consider adequate levee protection non-negotiable if they are to remain in the districts. However, some residents feel that they are so heavily invested in the district and might be willing to live with the risk of category 2 protections, while in the process lobbying for better protection.

Residents in the district generally feel that they are being ignored and as a result the conditions for the repair scenario predominate. However, they are committed to continue to push for options for rebuilding the district that approximate the Rehabilitate scenario. The residents of the district are strongly committed to the projects already outlined in the Lambert Plan want reassurance that rebuilding options include those already contained in the Lambert Plan.

Moreover, additional key concerns are listed below:

1. Do people want to return and what are the barriers to their return?

2. How do these discussions reflect populations that have came back?

3. Much of what is being said is redundant and further impeding this process. There is serious doubt that the monies are there to rebuild the infrastructure and as a result leaders are looking not fund projects that will make this community whole again. No action oriented items has not taken hold in this community.

4. There have been some improvements to the services that are being provided and a increase in the population in terms of more a rebuild activity. How do we give some incentive for people to come back?

5. In order to really prepare appropriate plans for this area, we expect that our planning team should be able to present an objective criterion on what would be a 3, 5, 7, 10 year neighborhood in terms of recovery. These would be reasonable expectations. This would enable this community to make consistent decisions based on a common threshold.

6. We deal with a constant conflict and confusion about shrinking footprint and its polar opposite that the entire city will return. Given this parameter, we deal with which house should get the resources, should it be based on viability or should it be based on need. When a definition of viability is determine, the process can adequately determine what resources are needed. Our participation should be based on this type of matrix.

7. Provide a real information network that keeps the community abreast on things like levees, population, crime, businesses issues etc. This can be done by newsletter and email. This should be geared towards

8. Long term infrastructure of waste management plan and recycling must be integrated in any plan produce that affect New Orleans East. This can be used to build a new industry towards sustainable environment.

9. We can't isolate ourselves into a New Orleans East mentality. Safe levees are non-negotiable and that there other areas in this city that have exposure equal to or greater than New Orleans east.

In preparation of the November 30th Steering Committee meeting, team members conducted a telephone interview to help in preparing information and graphics for the Steering Committee and District meetings. According this information would help our Team develop a responsive plan of action.

The following questions were asked:

1. If the repopulation within the district does not occur at the pace that residents hope for, what should the district's approach be regarding:
   - local input on neighborhood redevelopment efforts
   - disposition of vacant and abandoned structures and parcels

2. If the repopulation within the district does not occur at the pace that residents hope for, what minimum types of retail and service businesses are necessary to support the community?

3. If the repopulation within the district does not occur at the pace that residents hope for, would you want to continue living at your current address:

As reference in Gladys Inman's memo dated November 29th, fourteen members of the steering committee not attending the work session participated in a telephone interview. The results were:

The information gleaned from the phone discussions were:

- Priority
  - Rebuild/reestablish infrastructure that is inclusive of flood mitigation, transportation (roads, utilities, sewage) street lighting – Recreate a strong sense of community, past and present.
- Housing
  - signal family units, senior citizens, Mix use - limit the number of rental properties, green space
- Repopulation
  - Services will be needed regardless of when people return or move to the community. Hospital, city services (fire station) shopping centers, public services; schools, recreation building, retail.
- Remain in Community:
  - Yes - Most of the people will remain in the area. District 10 community is aware of the environmental challenges and need public services to pick up waste and rat control;

Most of the elderly would properly sell their property and move into senior housing. But would like to stay in the area.

Resources that would develop a framework that emphasizes redefining business, culture, and education – which will define a shared identification and create a new identity for the area.

2ND NEIGHBORHOOD MEETING - DISTRICT 9

Meeting Date: December 14, 2006
Location: Avalon Hotel
Time: 4:30 – 7:00 pm

Meeting Organization; meeting was held in meeting room 2 at the Avalon Hotel. Meeting was set up conference style with maps available for discussion on topics on the agenda.

Planning team members documented the meeting by keeping notes and comments from the community members.

Member of the District 9 Steering Committee meet to discuss the following topics:

- Flood mitigation and potential
- Review of Planning Priorities (including previous planning efforts)
- Potential funding for new project
- Review housing and services proposed locations
- A potential strategy for redevelopment (focus)

Members engaged in lively discussion and the process, what was working and what was not working. Since the last full steering committee meeting, the planning team updated the members on questions which had been posed and answers given.

Members the team noted that the community is still confused about the process and wanted to further discuss their needs.

Members examined the proposed lists of projects that would be prioritized at the upcoming District meeting. Additions and restructuring of projects were achieved as well as intensive discussion on real needs versus wants. Planning team members provided technical assistance on planning terminology as applied to the projects on the list.

Planner Comments;
The members were very responsive to the format and the exchange. Conversation was open and participation was very high.

2ND NEIGHBORHOOD MEETING - DISTRICT 10

Meeting Date: December 14, 2006
Location: Mary Queen of Vietnam Church
Time: 7:10 – 9:00 pm

Meeting Organization; meeting was held at Mary Queen of Vietnam Church in the auxiliary meeting room at the rear of the church. Meeting was set up conference style with maps available for discussion on topics on the agenda.

Planning team members documented the meeting by keeping notes and comments from the community members.

Member of the District 10 Steering Committee meet to discuss the following topics:

- Flood mitigation and potential
- Review of Planning Priorities (including previous planning efforts)
- Potential funding for new project
- Review housing and services proposed locations
- A potential strategy for redevelopment (focus)

Members were more engaged in projects that the community felt as the most important for their area. Particularly was concerned about documenting their new realities of everyday life since Katrina. Members of the D10 community noted issues that limits their communities participation. Translation is a very big issue.

Members examined the proposed lists of projects that would be prioritized at the upcoming District meeting. Additions and restructuring of projects were achieved as well as intensive discussion on real needs versus wants. Planning team members provided technical assistance on planning terminology as applied to the projects on the list.

Planner Comments;
The members were very responsive to the format and the exchange. Conversation was open and participation was very high. We also feel that the issues that are presented can be better describe by the community members themselves at the District meeting.

DISTRICT 9 & 10 COMMUNITY SURVEY : SUMMARY RESULTS

The survey was randomly administered to 91 residents of districts 9&10 (East New Orleans). The results were analyzed and are described below by category.

General Housing Information

The survey found the average number of residents per household to be at 4.6. 40.4% of respondents saw a post Katrina change in this number, the majority of which saw an increase. Almost 71% of the residents owned their homes and the majority of those which have not returned to their home is due to needed repairs, many of which are being worked on. It was observed that renters were less likely to return to their home due to the fact that less rental properties were repaired; however there is interest from pre-Katrina renters to now purchase a home.

Question 1 - General and Housing Information

Number of Responses:	**91**
Total Residents Reported:	409
Residents per Respondent:	4.60
Age of Head of Household (Median):	47.0
Age of Head of Household (Average):	48.1
Male Head of Household:	71.3%
Female Head of Household:	28.7%
Post-Katrina Household Number Change:	40.4%
Homeowner:	70.8%
Renter:	29.2%
Returned to Area:	57.95%
Not Returned to Area:	42.05%

Community Strengths and Weaknesses

A list of pre-Katrina community strengths and weaknesses was analyzed. The results showed that almost an even amount of respondents thought schools were a strength and a weakness. This likely indicates that there was a mixture of highly regarded and lesser regarded schools pre-Katrina. Indicators show that show that counseling services, only 43% marked it at all, was a lesser factor in the community however those that it was important to found it weak.

The greatest strengths in the community were indicated as places of worship (71.2%), proximity to friends and family (46.2%), public transportation (46.2%), and healthcare (51.6%). However 37.4 % of residents also felt healthcare was a weakness showing a possible disparity between healthcare needs.

Question 2 - Community Strengths/Weaknesses

Number of Responses:	**91**	
Strengths/Weaknesses:	**Strength**	**Weakness**
Schools	44.0%	54.9%
Counseling Services	7.7%	36.3%
Location	36.3%	16.5%
Public Transportation	46.2%	24.2%
Employment Opportunities	24.2%	39.6%
Shopping/retail	35.2%	50.5%
Places of Worship	71.4%	5.5%
Affordability	42.9%	18.7%
Recreational Facilities	46.2%	42.9%
Proximity to Friends and Family	46.2%	9.9%
Health Facilities	51.6%	37.4%
Other	0.0%	0.0%

Education and Healthcare

Those respondents with children indicated their children attended a large number of private or religious oriented schools, while two were home schooled.

Respondents indicated healthcare needs in the community. The results showed a hospital was most needed (69%), while a walk in clinic (57%) and drug store (49%) were also high priority needs. Assisted Living was found to not be a major need (17%).

Question 3 - Education and Healthcare

Number of Responses:	**87**
Question 3.1	
Question 3.2	
Health Service Facility	**Percent of Responses**
Drug Store	49%
Walk-in Clinic	57%
Assisted Living Facility	16%
Hospital	69%
Other	0%

Retail Services

The survey indicated a great need for retail development. A large retail, hospital, and pharmacy and book store ranked highest. All retail needs were important to at least 40% of the respondents. Over fifty percent of residents indicated a need for services in all categories. Specific suggestions included restaurants (TGIF/ Colemans), Walgreens, Walmart and more gas stations.

Question 4 - Retail Services

Number of Responses:	**85**
Question 4.1- Business Ownership	
Business Ownership	**Percent of Responses**
Own/Operate Business	12.4%
Do Not Own/Operate Business	83.1%
Question 4.2- Desired Businesses	
Business Type	**Percent of Responses**
Dry Cleaners	55.1%
Coffee Shop	48.3%
Hospital	74.2%
Beauty Salon	43.8%
Large Retail	82.0%
Fast Food	61.8%
Social Services	51.7%
Clothing	61.8%
Pharmacy	60.7%
Book Store	70.8%
Other	0.0%

Safety and Security

More than 55% of the residents thought there neighborhood was at least somewhat safe walking around pre-Katrina, while more than 77% indicated they felt at least somewhat safe in their home.

Specific dangerous intersections named included may along the Chef Mentaur Highway corridor specifically where lights are not functioning, Downman and Dwyer, Read and Morrisson, and where there are apartments along Alcee Fortier.

The majority of participants have not participated in the planning process even in the communities where there was a neighborhood organization.

Question 5 - Safety and Security

Number of Responses:	**86**			
Questions 5.1, 5.2 - Sense of Safety				
Location	**Very Safe**	**Somewhat Unsafe**	**Somewhat Unsafe**	**Very Unsafe**
Walking in Neighborhood	28.9%	26.7%	20.0%	20.0%
At Home	41.1%	36.7%	11.1%	6.7%

Questions 5.3, 5.4, 5.5		
	Yes	**No**
Dangerous Intersections	28.9%	56.7%
Neighborhood Association	40.0%	50.0%
Planning Process Participation	30.0%	64.4%

Other Comments

Respondents indicated other issues that were not included in the survey. 18 responses were indicated, many related to the need for more hospitals, medical facilities, and shopping centers. The return of bus service was indicated (3) and roadway condition/pedestrian facilities were indicated. Mosquitoes (2) were indicated to be and issue and the levee was mentioned as not being part of the survey. A respondent also indicated the need for a program that helps pre-Katrina renters buy homes.

District 9 & 10 Community Survey

At the end of October and beginning of November 2006, in an attempt to get an initial understanding of the community's desires and expectations the EDSA team conducted a formal questionnaire survey. The survey was randomly administered to 91 residents of districts 9&10 (East New Orleans). The survey was administered at various points across the districts to achieve that best cross section of residents. Main administration points included a Village de L'est CDC meeting, a bible study group at the Pentecostal church at New Orleans, the Upper Room Bible Church School, and a food drive. The survey was performed over an intense three day period.

It was first confirmed that the participants were residents of the planning districts, which was described as New Orleans East due to the fact that the majority of the residents were unaware of the planning districts. Participants were given a brief background of the project and what results the survey would like to achieve. Participants were informed about the second District meeting that occurred in November 11th and were given a UNOP flyer regarding the meeting

The results were analyzed and are described below by category.

General Housing Information

The survey found the average number of residents per household to be at 4.6. 40.4% of respondents saw a post Katrina change in this number, the majority of which saw an increase. Almost 71% of the residents owned their homes and the majority of those which have not returned to their home is generally due to needed repairs, many of which are being worked on. It was observed that renters were less likely to return to their home due to the fact that less rental properties were repaired; however there is interest from pre-Katrina renters to now purchase a home.

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Question 3.2

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Question 4 - Retail Services

Number of Responses: 85

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DISTRICT 9 AND 10 COMMUNITY SURVEY

Thank you for participating in the District 9 & 10 Community Survey. The survey explores the strengths, challenges and needs of people living in the neighborhoods that make up Districts 9 and 10. There are questions about your community strengths, housing, and safety. It is important that all survey participants be at least 18 years old.

Through the Unified New Orleans Plan (UNOP) District 9 and 10 will take an important step in finalizing the planning process needed to access funding for the recovery and rebuilding of this community. Your participation will give all of us a greater understanding of your community needs.

We request that you answer all questions. The information we collect will help us prioritize appropriate community and supportive services for residents. Your honest and accurate responses will help us design the services that meet your needs.

Do not hesitate to ask any of the interviewers if you have any questions. Please try to be as clear as possible as you answer questions.

Participant Name (Optional): _____

Date: _____

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Draft District 9 and 10 Community Survey

I. General Information

*How many people live with you?*_____

1.1 How old is head of household?
1.2 Is head of household male or female?
1.3 Has your household size increased or decreased since Katrina?
1.4 Were you a homeowner or renter prior to Katrina
1.5 Have you been able to return to your home since Katrina
1.6 If you have not been able to return to your pre-Katrina home, why not?
_____

II. Community Strengths/Weaknesses

2.1 What did you consider to be the strengths of this community prior to Katrina? (check all that apply)

- ❑ Schools
- ❑ Counseling services
- ❑ Location
- ❑ Public transportation
- ❑ Employment opportunities
- ❑ Shopping/retail
- ❑ Places of worship
- ❑ Affordability
- ❑ Recreational facilities
- ❑ Proximity to family/friends
- ❑ Health facilities

- ❑ Other _____

2.2 What did you consider to be the weaknesses of the community prior to Katrina (check all that apply)

- ❑ Schools
- ❑ Counseling services
- ❑ Location
- ❑ Public transportation
- ❑ Employment opportunities
- ❑ Shopping/retail
- ❑ Places of worship
- ❑ Affordability
- ❑ Recreational facilities
- ❑ Proximity to family/friends
- ❑ Health facilities

- ❑ Other_____

Draft District 9 and 10 Community Survey

III. Education and HealthCare

3.1. If you have children what school(s) are they attending?

- ❑ Elementary _____
- ❑ Middle _____
- ❑ High School _____

3.2 If you needed health services, what type of facility would you find most helpful?

- ❑ Drug Store
- ❑ Walk in Clinic
- ❑ Assisted Living Facility
- ❑ Hospital

- ❑ Other_____

IV. Retail Services

4.1 Do you currently own or operate a business?

- ❑ Yes 4.1(a) What type of business? _____
- ❑ No

4.2 What types of businesses would you like to see in your neighborhood?

- ❑ Dry Cleaners
- ❑ Coffee Shop
- ❑ Hospital
- ❑ Beauty Salon
- ❑ Large Retail (i.e. Walmart)
- ❑ Fast Food
- ❑ Social Services
- ❑ Clothing
- ❑ Pharmacy
- ❑ Book Store

- ❑ Other_____

V, Safety and Security

5.1 How safe did you feel walking alone after dark in your neighborhood before Katrina?

- ❑ Very safe
- ❑ Somewhat safe
- ❑ Somewhat unsafe
- ❑ Very unsafe

5.2 How safe did you feel when you are home alone before Katrina?

- ❑ Very safe
- ❑ Somewhat safe
- ❑ Somewhat unsafe
- ❑ Very unsafe

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5.3 Are there any intersections in your neighborhood that you felt were too dangerous either for drivers or pedestrians, specifically children and elderly?

- ❑ Yes 5.3(a) Where are they? _____
- ❑ No

5.4 Did your neighborhood have a neighborhood association prior to Katrina program?

- ❑ Yes
- ❑ No

5.5 Did you participate in any of the neighborhood planning processes with in the pass 6 months?

- ❑ Yes
- ❑ No

5.6 If you did participate in a recent neighborhood planning process, was there any high priority items that you would like to add into the UNOP that may been missed:_____

VI. Other _____

6.1 Do you see any other needs for you or your community that was not addressed in the survey? _____

Thank you very much for filling out the survey